

ARIZONA DEFENSIVE DRIVING PROGRAM

By: EZ AZ TRAFFIC SCHOOL

FREQUENTLY ASKED QUESTIONS AND SYSTEM REQUIREMENTS

HOW LONG IS THE COURSE? 4-hours, a requirement of the Arizona Supreme Court

WHEN DO I NEED TO COMPLETE THE COURSE? 7-DAYS PRIOR TO THE COURT APPEARANCE DATE LISTED ON YOUR CITATION OR YOUR "EXTENDED" COURT APPEARANCE DATE.

Many courts allow us to provide an extension while other courts may require you to call them directly or to go to the court for an extension. Give us a call if you have any questions.

IS THE COURSE APPROVED BY MY COURT? Yes, the course is approved for all Arizona courts.

IS THE COURSE TIMED? Yes, Arizona Supreme Court rules require timing for all courses. The course is divided into 3 to 4 minute sections. A clock in the upper right corner of the page counts the timing for each page down to Zero. When the clock is on zero, you can click the "next" icon at the bottom of the page to move forward. Don't worry; the timing is set to accommodate all reading levels.

DOES THE INTERNET COURSE COST MORE THAN THE CLASSROOM COURSE? No, it is the same cost.

CAN I START THE COURSE RIGHT AWAY? Almost, follow the registration directions and check out the "Helpful Hints". Your registration is held in "time-out" until a copy of your citation and the front and back of your driver's license is sent to us by fax, scan/email, or send a cell phone photo. We quickly confirm the accuracy of your registration then activate your course. You will receive an email.

MUST I USE THE SAME COMPUTER FOR THE WHOLE COURSE? No, most computers will work.

DO I NEED A HIGH SPEED INTERNET CONNECTION? No, you can use dial-up or high speed internet. The website is designed to integrate with contemporary web accessibility standards. Older browser versions may not work.

These free downloads are compatible.

[Internet Explorer downloads](#)

[Mozilla Firefox downloads](#) *Users find the Firefox browser works best*

[Safari downloads](#)

BROWSER SETTINGS:

1. Enable Java-script
2. Enable pop-ups

Please [contact us](#) if you still have problems

MUST I TAKE IT ALL AT ONCE? You can come and go as often as you like, be sure to “Log Out”. Use your self-assigned user name and password to re-enter the course

IS THERE A FINAL EXAM? There is an EZ to pass final quiz. Just pay attention to photographic and the general content. It is extremely rare for someone not to get at least 80%. We also provide sample quiz questions along the way.

DO I STILL NEED TO GO TO COURT? We notify the court when you register and complete the class. You do not need to interact with the court unless your citation contains other violations. The violation for which you attend class is dismissed. The fine is dismissed by the court and is not reported to DMV.

DO I NEED A COMPLETION CERTIFICATE? No, you may print a completion confirmation for your personal records. Your attendance and completion is reported electronically by the school.

Please contact our office if you have any questions or concerns.

We are here to simplify the process.